# Digital Learning Scenarios to Support Feedback Conversations: approach and impact within postgraduate medical training

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IRISH NETWORK OF MEDICAL EDUCATORS

Agenda

- ☑ Introduction
- ☑ What are Learning Scenarios?
- ☑ Watch Movies
- ☑ Our Approach
- ☑ Benefits/Challenges
- ☑ Impact
- ☑ Take-aways
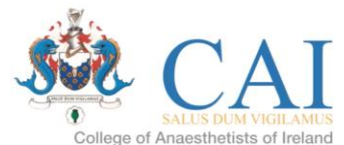
What is a Learning Scenario?

" …a story that engages the learner. They observe a work scene and are encouraged to reflect on and discuss the choices, skills and competencies of the characters. "

What is the Challenge?

"
… to make scenarios authentic and real and to weave rich learning into a dialogue and scene convincingly.
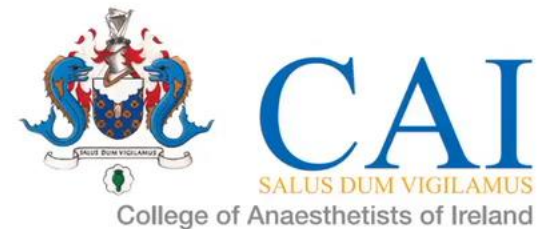"

Watch Learning Scenario 1

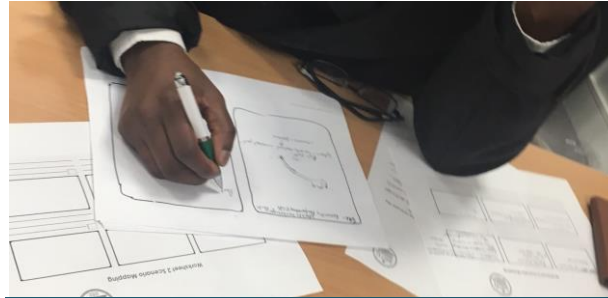**Giving Feedback:**

The Unskilled Trainer

Watch Learning Scenario 2

Mini-CEX in Action:
Dealing with an Anxious Patient

CAI
SALUS DUM VIGILAMUS
College of Anaesthetists of Ireland

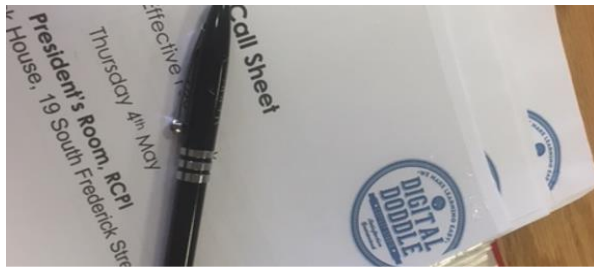# Our Approach: Collaboration with Doctors

(1) Planning

(2) Scenario Mapping

(3) Scripting

(4) Filming Pre-production

(5) Filming

(6) Review and Signoff

Our Approach: Product Management

Learner Insights

Face to Face Workshops

Signoffs at Key Milestones

Momentum/Timeline

Our Approach: Templates

Planning Matrix

Nature of Trainee	High Achieving	Ongoing Issues	One off issue
Domain			
Patient Safety			
Communication			
Professionalism			

Scenario Mapping

Basic Story	
Work Setting	
Meet Characters	
History/Background *Patient history, family context, team backaround.*	

Pause Point			
Incident/Encounter			
Performance Issues	*Describe Competent Behaviour*	*Describe Risky Behaviour*	*Describe Incompetent Behaviour*
Consequences *Think of patient, organisation, trainee other team members.*			

Benefits

- ☑ Clinically accurate – patient profile, treatment.

- ☑ Level of subtlety and complexity.

- ☑ Authentic – not idealised or theoretical.
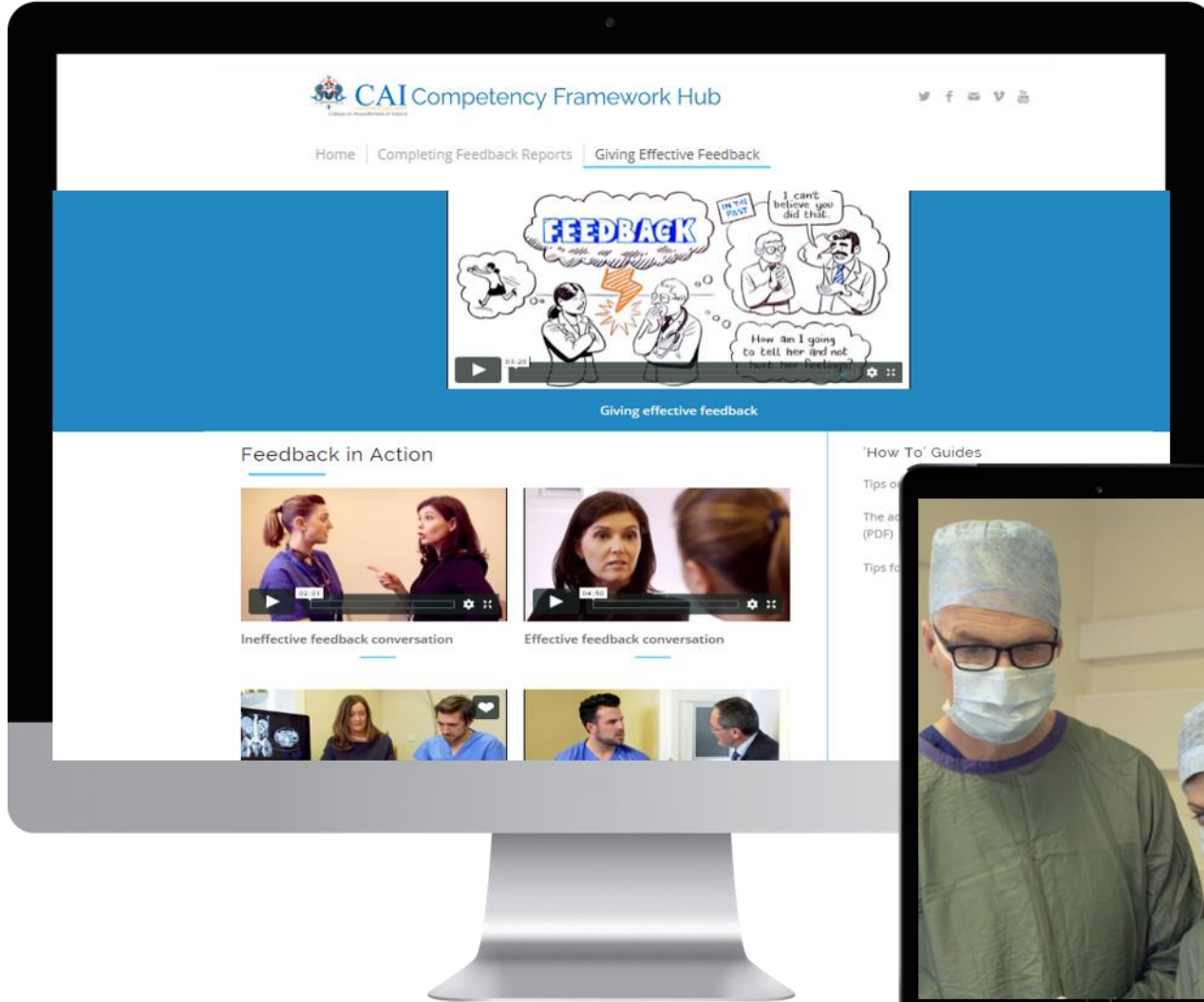
- ☑ Short and engaging.

Benefits of Doctors Input
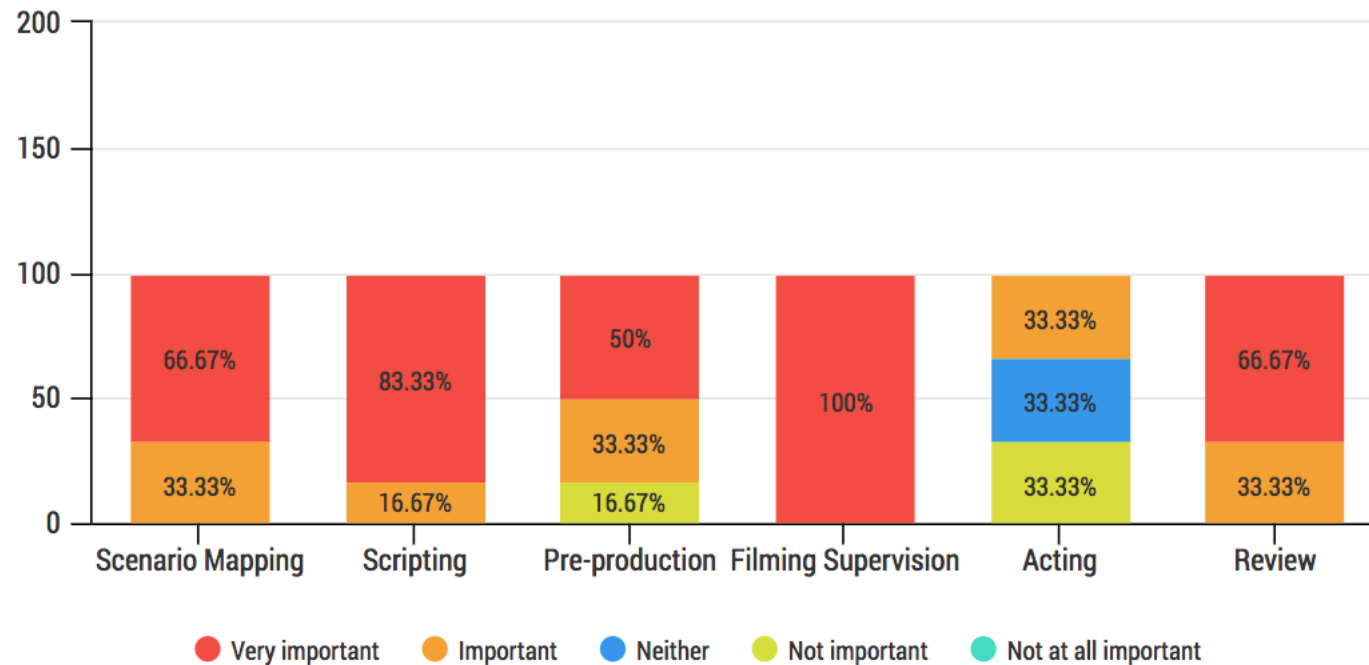
Challenges

- ☑ Relationship building is key.

- ☑ Needs strong project management.

- ☑ Recruitment of doctors for acting roles – privacy issues.

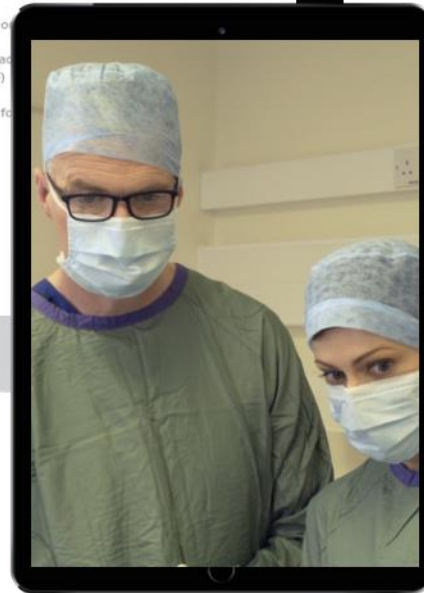- ☑ Scheduling face to face meetings.

Impact

Suite of short engaging, flexible learning assets used for:

- ✓ Classroom training with tutors.
- ✓ Briefing consultants/clinicians.
- ✓ Workshops with trainees.
- ✓ Online Learning Hub, LMS.
- ✓ Potential to further develop as interactive scenarios.

Take-aways

✓ Tried and tested approach.
✓ Templates are key.
✓ Process needs to be robust and enjoyable
✓ But means nothing without resources that can support learning and bring about more effective feedback conversations.

Thank you

Any questions?

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